

# ABI SHOWATECH(INDIA) LTD

## Supplier Portal

### Frequently Asked Questions (FAQs)

Q. What is ABI Supplier Portal?

The ABI Group Supplier Portal is a single point of entry for Suppliers to access ABI content, services, applications and tools. This portal facilitates ABI Suppliers to collaborate effectively and securely for mutual benefits.

Q. How do I access the ABI Supplier Portal on the Internet?

On the Internet, one can access ABI supplier Portal by entering the below link in the address bar of Internet Explorer

<http://supplierportal.abishowatech.co.in/>

Prerequisites:

You have an Internet connection

You are using Internet Explorer 7.0 and above

For better performance, it is always advisable that you have a high speed connection

Q. What is the Username and Password with which I login to the system?

Your Buyer will communicate the username and password to you upon activation.

Q. What do I do, in case username and password do not log me in the ABI Group Supplier Portal?

You can write to the mail id “abiSupplierportal.co.in “ to get your password reset.

In case you are not aware of your username, you will have to get in touch with the Buyer.



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Q. How do I request for a reset of password?

You can do so by clicking on “Forget Password” link on the Login page. Additionally you can call the Buyer to get your Problem resolved

Q. Website response is slow?

Delete cookies and internet files from your P C.

Step 1 Open browser (Internet Explorer).

Step 2 Go to (Tools \_ Internet Options \_ Delete Cookies)

Step 3 Go to (Tools \_ Internet Options \_ Delete Files)

Step 4 Close Internet browsers and re-open ABI website to log in again.

Q. Error Message: “Connection Timed Out”?

Contact Buyer for assistance.

Q. What application currently resides under the ABI Supplier Portal?

At this time, Portal will provide access to suppliers to get to know the Schedules, Purchase orders,

Goods inward to payment tracking, Sub contractor stock and ledger, account statement, News & SQA manuals and other forms.

ABI will constantly try to integrate new services in future to facilitate Suppliers.

Q. What do I do if there is a problem in Opening the Reports in ABI Supplier Portal?

Please check if your Internet connection is working properly. If everything seems okay at your end and you are unable to open the tab's, then kindly call the Buyer.

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Q. Where do I get general help about ABI Group Supplier Portal?

FAQ link is available on the login Page and it will give you general information about ABI Supplier Portal.

Q. Password policy

Minimum length 6 characters and the maximum length must be 16 characters.

Q. How do I log off from ABI Group Supplier Portal?

On the end of My menus, a Log out link is available to log off from the system.